

Automated Waste Collection | Curbside Recycling



# Service Guide

## 2015



Keep this IMPORTANT INFORMATION



CITY OF CLEVELAND  
Mayor Frank G. Jackson

[www.OneSimpleActCleveland.com](http://www.OneSimpleActCleveland.com) | [www.cleveland-oh.gov](http://www.cleveland-oh.gov)

Department of Public Works | Division of Waste Collection | (216) 664-3717



# Automated Waste Collection | Curbside Recycling Service Guide 2015

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# Recycling Changes



## DON'T BAG IT!

In Cleveland, we have made recycling as easy as possible for residents. There is no longer any sorting of recyclables. All recyclables can be put together, loose in one container. However, these recyclables cannot be placed in plastic bags. With the new system, plastic bags actually contaminate the rest of the recyclables. Plastic bags are no longer accepted in your blue cart or recycling dumpster. A lot of materials are recyclable but not plastic bags. Diapers and yard waste should also not be placed in recycling containers.

Putting recyclables in bags makes it impossible for us to recycle what you put in the blue cart and recycling dumpsters.

**Many grocery stores and other retailers accept plastic bags for recycling. Call your local stores and ask if plastic bags are accepted.**

RECYCLING IS ONE SIMPLE ACT YOU CAN DO TODAY

## How to Recycle in Cleveland



The one simple act of recycling can unite us all, and when combined with neighbors and friends, it can yield impressive results for the entire city. As part of our One Simple Act campaign, we want your help to achieve our goals of doubling the city-wide recycling rate over the next year. If each one of us does our part, recycling can make a real difference.

Recycling Containers: Cleveland has been working hard to provide all residents with recycling carts. By November of 2015, 98% of all Cleveland households will have carts. Thank you for your patience. Areas that do not have residential carts can take their recyclables to a City of Cleveland recycling dumpster.

For Those Who Have Carts: Residents will receive either the 95-gallon black and 65-gallon blue carts or by request, the smaller size, 48-gallon black and blue carts. All carts have serial numbers unique to the address assigned and bear the City of Cleveland logo. The black cart is for waste and the blue cart is for recycling.

Please record your cart number here.

Waste cart: \_\_\_\_\_

Recycle cart: \_\_\_\_\_

**We are asking, if possible, that you do not park on the street on your trash collection day. This will allow our fully automated trash vehicles to move freely down the street in a timely manner and reduce the potential for vehicle damages.**



## WHAT'S RECYCLABLE



### – METAL FOOD & BEVERAGE CANS

Empty aluminum & steel cans

### – PAPER

Newspapers, magazines, catalogs, phone books, junk mail & clean cardboard

### – PLASTIC BOTTLES & CONTAINERS

Rinsed plastic containers like milk jugs; soda, water, & juice bottles; ketchup, salad dressing & similar bottles; soap & detergent bottles

### – GLASS BOTTLES & JARS

Rinsed food & beverage jars & bottles of any color

### – CARTONS

Juice, milk, wine, soup & other food & beverage cartons

## WHAT'S NOT



### – COOKWARE & DISHES

Metal pots or pans, glasses, plastic & metal utensils

### – PLASTIC BAGS, WRAP, TOYS, & OTHER PLASTIC ITEMS

Plastic bags & wrap, plastic toys, outdoor furniture, PVC piping

### – FOAM CUPS & CONTAINERS

Foam beverage cups, take-out containers

### – OTHER

Food scraps, garden hoses, metal or plastic hangers, auto parts, electronics, wood, tires, window glass, light bulbs, needles

**AND NEVER PUT RECYCLING IN A PLASTIC BAG!  
TOSS RECYCLABLES LOOSE INTO YOUR CART.**

## NEW RECYCLING INSTRUCTIONS

At the end of 2014, Cleveland unveiled new instructions to make waste and recycling collection more efficient. For recycling, the biggest change is that recyclables should not be placed in plastic bags. Instead, they should go loose into your recycling cart. To learn more about the changes, visit [OneSimpleActCleveland.com](http://OneSimpleActCleveland.com).

[OneSimpleActCleveland.com](http://OneSimpleActCleveland.com)

# Recycling Chart

for plastics 1-7



 PET/PETE	Plastic bottles for soft drinks, water, juice, sports drinks, beer, mouthwash, ketchup, and salad dressing. Food jars for peanut butter, jelly, jam, and pickles.
 HDPE	Bottles for milk, water, juice, cosmetics, shampoo, dish and laundry detergents, and household cleaners.
 PVC	Clear plastic clamshells
 LDPE	Newspapers, container lids, and squeezable bottles. (e.g., honey and mustard)
 PP	Containers for yogurt, margarine, medicine bottles, ketchup and syrup bottles. (Please rinse. No plastic with an opening less than 2 inches in diameter.)
 PP	Hinged takeout containers (clamshells), aspirin bottles.
 OTHER	Three- and Five-gallon reusable water bottles.

**NO MEDICAL SYRINGES**

# Do's and Dont's For Recycling and Trash

## DO:

- ✓ Place all bagged trash and garbage in the black cart
  - ✓ Place all recyclables LOOSE in the cart
  - ✓ Recycle all glass food and beverage containers
  - ✓ Recycle rinsed aluminum and tin cans
  - ✓ Recycle plastics marked #1-7 on the bottom or top of containers
- 
- ✓ Up to 20 bags of yard waste weekly
  - ✓ Recycle newspapers, magazines, catalogs and junk mail
  - ✓ Recycle corrugated cardboard
  - ✓ Place carts close to the curb near apron of driveway on your collection day two or three feet apart
  - ✓ Position carts with handle facing the house

## DON'T:

- ✗ Put hazardous waste, paint cans, oil, etc. in the carts
- ✗ Put excessive construction or remodeling debris in the carts
- ✗ Put concrete, hot ashes, tires, batteries, auto parts or chemical materials in carts
- ✗ Remove carts from your residence or deface with paint or any other markings
- ✗ No trash outside of the carts



## CURBSIDE RULES

- Bulk items on bulk week, 3 items only
- Your collection day will not change
- Set out carts no earlier than 12 noon the day before your regular collection day
- Place carts 2-3 ft. apart with bar facing street and lid handle facing house
- Remove carts from curbside no later than 12 noon the day after your regular collection day
- Do not mark or spray paint the carts
- Fees will be assessed for carts intentionally damaged
- Adhere to our guidelines and take good care of your carts
- Additional carts can be leased at a discounted rate
- Seniors and single family households that do not generate a lot of waste must recycle at least once a month.
- Carts do not have to be set out each week, you can hold it until it is full

# THESE ARE YOUR NEW DIVISION OF WASTE COLLECTION SET OUT GUIDELINES

## AUTOMATED CARTS – WEEKLY RECYCLING AND WASTE

- Please contain all waste in the carts provided by the city:
  - Use blue cart for ALL recyclables (glass, metal, plastic, paper and cardboard). Place items in cart un-bagged.
  - **NO** recyclables should be placed **outside** of the blue cart.
  - Use black/gray cart for household trash and yard waste.
  - **NO** trash should be placed **outside** of the black/gray cart.
- Place carts out no earlier than noon the day before your regular pick up day. Remove carts by noon the following day. **If possible, use off street parking on your collection day.**

## EFFECTIVE IMMEDIATELY: BULK ITEMS/TIRE DISPOSAL – 2<sup>ND</sup> WEEK OF EACH MONTH ONLY

### You may set out a limit of 3 bulk items.

- Such as appliances, tables and chairs, mattresses and box springs, couches, furniture,
- Plus up to 4 tires

If you need to set out bulk items other than the 2nd week of the month, you **must** call (216) 664-3711 to schedule.

## YARD WASTE – WEEKLY DISPOSAL

- Branches and wood must be cut and bundled. (*Each bundle cannot exceed 3 ft. in length and 2 ft. in diameter.*)
- All leaves and grass clippings must be contained, up to 20 bags per week.
- We encourage you to compost at home! Visit us online for the compost clinic schedule.

### Proper Set Out\*



All waste/garbage in carts  
Bulk items separated  
Yard waste bundled

### Improper Set Out



Excess waste outside of cart  
Usage of improper waste containers

\*As shown, 2nd week of each month  
(tires/bulk)

For more information on set out services for large volumes or  
to lease additional carts, call us at (216) 664-3711.

# What About My Other Stuff



We will continue to provide collection of large bulk items on the second week of the month, the same day as your automated collection. Remember to place the items listed below three feet away from your carts, (if you have the appropriate space); **any loose or improperly bagged trash outside your carts and large setouts will be considered a violation for excessive set out and may result in a fine.**

## **ACCEPTABLE BULK ITEMS (3 items only):**

- Furniture, mattresses, couches, shelving, fencing, house doors, storm windows, TVs, and bicycles
- Bundled branches, tree limbs and shrubs (old waste containers may be used to dispose of yard waste only)
- Appliances (stoves, washers, dryers)

## **ROUNDUP ITEMS:**

Throughout the year, several round-ups will be held to help you properly dispose of items not regularly collected. Do not use your carts for disposal of these items.

### **5600 Carnegie Avenue or 3727 Ridge Road, 9am-3pm**

- Household Hazardous Waste: First Friday of each month
- Computer and Cell Phone Drop Off: Year Round, Mon.-Fri.
- Tire RoundUp: Sept. 8-12, 2015, and Sept. 6-10, 2016, limit 10
  - Year Round Shredding (5600 Carnegie Avenue ONLY)

# Frequently Asked Questions

**Q: Why am I being told not to use plastic bags or put them in the recycling bin?**

**A:** Plastic bags should not be included with your curbside recycling. They should be left out because they contribute to high contamination rates and sorting machine failure at the Material Recovery Facility (MRF). When bags get wrapped around the moving disks and screens, material sorting stops and the MRF is shutdown. Plastic bags are recyclable if you take them to a grocer or retailer that collects them for recycling.

**Q: What should I do with my yard waste?**

**A:** Yard waste should NOT be placed in recycling carts, but can be put on the tree lawn separately in brown paper bags. Up to 20 bags can be placed on the curb with your regular trash every week on your designated pickup day. Branches and wood must be cut and bundled. (Each bundle cannot exceed 3 ft. in length and 2 ft. in diameter.)

**Q: Can I recycle this used paper towel/napkin?**

**A:** No. The fibers in paper towels are not recyclable at the MRF. There are also concerns with bacteria, as paper towels and napkins are generally used to clean up messes. To cut back on paper towel waste, consider using washable towels and napkins.

**Q: How are the recycling materials recovered?**

**A:** At the MRF, large objects and non-recoverable items are removed first. The recyclables then travel through an automated sorting system which uses a disk screen, magnets, optical sorters, and workers on the line to separate the materials. The sorted materials are baled and sold.

**Q: If an item is not on my recycling list, and I think it could (or should) be recycled, should I put it in the bin?**

**A:** No. Putting the wrong recyclables into your bin or bag will contaminate the recycling stream. The materials move quickly on the belts through the MRF. Machines and people cannot quickly sort all of the bad items, which can create contamination and the recovered items cannot be sold. It's best to follow the approved list. If there are still questions, call the Division of Waste Collection. It's important to recycle, but it's just as important to recycle correctly.

Visit [OneSimpleActCleveland.com](http://OneSimpleActCleveland.com)  
or call 216-664-3711 to learn  
more about recycling in Cleveland.



# Frequently Asked Questions

**Q: What about hazardous items that shouldn't go in the trash?**

**A:** Special waste items such as oil-based paints, pesticides, caustic household cleaners, scrap tires, and e-waste are managed through special collection or recycling programs. These items can be dropped off at 5600 Carnegie or 3727 Ridge Road, 9 a.m. to 3 p.m., unless otherwise noted.

**Q: How can I get more information about a waste-related violation notice/citation that I have received?**

**A:** Residents should call 664-3711.

**Q: What items are considered bulk?**

**A:** Large items that will not fit in your carts such as: appliances (stoves, refrigerators, microwaves); table sets (table and 4 chairs = one item); mattresses and box springs; and couches and other furniture.

**Q: What do I do with my bulk trash when it is not the second week?**

**A:** You need to hold onto these items until bulk pick-up week. Additionally, you have the options of renting a dumpster from the City of Cleveland or another private hauler and placing all of your items in the dumpster or taking the items to the Ridge Road Transfer Station and dumping for free (restrictions may apply). If you need to set out bulk items other than the 2nd week of the month, you must call (216) 664-3711 to schedule.

**Q: When should I put my containers out?**

**A:** Containers can be placed out after 12:00 noon the day before your collection day and must be removed by 12:00 noon the day after your collection, or you will be in violation. Call the Division of Waste at 216-664-3711 if you are unsure of your collection day.

**Q: Can I place my containers in front or behind a parked car?**

**A:** If possible please use off street parking on your collection day. Your container should be placed where it can be easily obtained by the automated truck.

**Q: What if my cart is stolen or damaged?**

**A:** Each cart is numbered and will be assigned to the address where delivered. If stolen or damaged, contact us immediately at 216-664-3717. Additionally, as your proof, a police report should be filed immediately upon vandalism or theft.

**Q: Can I take my cart with me if I move?**

**A:** No, all carts are registered to the address assigned and are the property of the city of Cleveland. If you move, please contact the Division of Waste Collection, 216-664-3717, to arrange pick-up and avoid fees for noncompliance.

# 2015 Holiday Pick-up Schedule

**B** = BULK WEEK  
(3 items only)

**H** One day  
delayed collection

**H** Holiday with  
regular pickup

## SEPTEMBER

S	M	T	W	T	F	S
		1	2	3	4	5
<b>B</b> 6	<b>H</b>	<b>BULK WEEK</b> 8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			<b>BULK WEEK</b>

Sept. 7 Labor Day  
1 day delay all week

## OCTOBER

S	M	T	W	T	F	S
				1	2	3
<b>B</b> 4	<b>BULK WEEK</b> 5	6	7	8	9	10
11	<b>H</b>	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Oct. 12 Columbus Day  
No delay in collection

## NOVEMBER

S	M	T	W	T	F	S
1	2	3	4	5	6	7
<b>B</b> 8	<b>BULK WEEK</b> 9	10	<b>H</b>	12	13	14
15	16	17	18	19	20	21
22	23	24	25	<b>H</b>	27	28
29	30					

Nov. 11 Veterans Day - No delay in collection  
Nov. 26 Thanksgiving Day  
Thursday collection on Friday  
Friday collection on Saturday

## DECEMBER

S	M	T	W	T	F	S
		1	2	3	4	5
<b>B</b> 6	<b>BULK WEEK</b> 7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	<b>H</b>	26
27	28	29	30	31		

Dec. 25 Christmas Holiday  
Friday collection on Saturday



# 2016 Holiday Pick-up Schedule

**B** = BULK WEEK  
(3 items only)

**H** One day  
delayed collection

**H** Holiday with  
regular pickup

## JANUARY

S	M	T	W	T	F	S	
					H	2	
B	3	4	5	6	7	8	9
	10	11	12	13	14	15	16
	17	H	19	20	21	22	23
	24	25	26	27	28	29	30
	31						

Jan. 1 New Year's Day  
Friday collection on Saturday  
Jan. 18 MLK Day 1 day delay all week

## FEBRUARY

S	M	T	W	T	F	S	
	1	2	3	4	5	6	
B	7	8	9	10	11	12	13
	14	H	16	17	18	19	20
	21	22	23	24	25	26	27
	28	29					

Feb. 15 Presidents' Day  
No delay in collection

## MARCH

S	M	T	W	T	F	S	
		1	2	3	4	5	
B	6	7	8	9	10	11	12
	13	14	15	16	17	18	19
	20	21	22	23	24	H	26
	27	28	29	30	31		

March 25 Good Friday  
No delay in collection

## APRIL

S	M	T	W	T	F	S	
					1	2	
B	3	4	5	6	7	8	9
	10	11	12	13	14	15	16
	17	18	19	20	21	22	23
	24	25	26	27	28	29	30

## MAY

S	M	T	W	T	F	S	
	1	2	3	4	5	6	7
B	8	9	10	11	12	13	14
	15	16	17	18	19	20	21
	22	23	24	25	26	27	28
	29	H	31				

May 30 Memorial Day  
1 day delay all week

## JUNE

S	M	T	W	T	F	S	
			1	2	3	4	
B	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30		

## JULY

S	M	T	W	T	F	S	
					1	2	
B	3	4	5	6	7	8	9
	10	11	12	13	14	15	16
	17	18	19	20	21	22	23
	24	25	26	27	28	29	30
	31						

July 4 Independence Day  
1 day delay all week

## AUGUST

S	M	T	W	T	F	S	
	1	2	3	4	5	6	
B	7	8	9	10	11	12	13
	14	15	16	17	18	19	20
	21	22	23	24	25	26	27
	28	29	30	31			

## SEPTEMBER

S	M	T	W	T	F	S	
				1	2	3	
B	4	5	6	7	8	9	10
	11	12	13	14	15	16	17
	18	19	20	21	22	23	24
	25	26	27	28	29	30	

Sept. 5 Labor Day  
1 day delay all week

## OCTOBER

S	M	T	W	T	F	S	
						1	
B	2	3	4	5	6	7	8
	9	H	11	12	13	14	15
	16	17	18	19	20	21	22
	23	24	25	26	27	28	29
	30	31					

Oct. 10 Columbus Day  
No delay in collection

## NOVEMBER

S	M	T	W	T	F	S	
		1	2	3	4	5	
B	6	7	8	9	10	11	12
	13	14	15	16	17	18	19
	20	21	22	23	H	25	26
	27	28	29	30			

Nov. 11 Veterans Day - No delay in collection  
Nov. 24 Thanksgiving Day  
Thursday collection on Friday  
Friday collection on Saturday

## DECEMBER

S	M	T	W	T	F	S	
				1	2	3	
B	4	5	6	7	8	9	10
	11	12	13	14	15	16	17
	18	19	20	21	22	23	24
	25	26	27	28	29	30	31

Dec. 25 Christmas Holiday  
No delay in collection

**Division of Waste Collection services  
for your convenience:**

## **Drop Off Events**



**Convenient Recycling Drop Offs  
are offered throughout the year for  
Cleveland residents.**

Locations: 5600 Carnegie Ave. and  
3727 Ridge Road

**ALL TIMES ARE 9 A.M. TO 3 P.M.**

Computer and Cell Phone Drop Off  
Year Round: Mon.-Fri.



Household Hazardous Waste Drop Off  
First Friday of each month



FREE Document Shredding  
Mon.-Fri.

5600 Carnegie Avenue ONLY



Tire Round Up  
September 6-10  
(limit 10)

## IMPORTANT PHONE NUMBERS

Waste Collection Recycling Hotline  
216.664.3717

Waste Citations  
216.664.3771

Dead Animal Pick-Ups  
216.664.3270

Dumpster Rentals/Service  
216.664.2162

Illegal Dumping  
216.664.DUMP (3867)

Graffiti Program  
216.664.2510

Ridge Transfer Station  
3727 Ridge Rd.  
216.664.3162

Cleveland residents are entitled to four dumps  
per year including tires at  
the Ridge Transfer Station.  
(identification, and proof of residence is required)

Website guide to our home page,

1. Visit [www.cleveland-oh.gov](http://www.cleveland-oh.gov)
2. Click image of

