



CITY OF CLEVELAND
Mayor Frank G. Jackson

From: Office of the Mayor

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City of Cleveland Weekend Storm Update

CLEVELAND – The City of Cleveland today reminds residents of precautionary measures to take as recovery operations continue following the Oct. 20-21 storm.

Status Updates:

- **Cleveland Public Power (CPP)** continues to address power outages due to high winds. Weather conditions resulted in an estimated 3,600 impacted customers. Most outages have been repaired and CPP is restoring power to an estimated 70 remaining customers. CPP anticipates power will be restored today to all customers.

The City encourages customers still experiencing outages to contact CPP at 216-664-3156. Residents should not touch downed wires or damaged poles, but should contact **Cleveland Public Power** at 216-664-3156.

- **FirstEnergy** customers experiencing a power outage should call 888-544-4877 (888-LIGHTS), online at <http://outages.firstenergycorp.com/oh.html> via the FirstEnergy app.

Safety Precautions:

- **The Cleveland Department of Aging** encourages older adults experiencing a hardship due to the weekend storm to call the department at 216-664-2833 for assistance. A member of the social services staff will take their call and address any concerns. The City also has outreach staff on-call to transport older adults who are experiencing a power outage to locations where they can be with family or friends. The City reminds all residents to check on the vulnerable and older adults in their community. More information on services available to Cleveland's older adults can be found [here](#)
- **Trees Are Down.** The City has 12 tree crews working today to clear downed trees in right-of-ways. To report a downed tree, residents may call 216-664-3104. For downed trees that are not city-owned, residents should cut the branches into 4-foot sections and into bundles less than 50 pounds each. Crews will begin cleanup of debris later this week.

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About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.city.cleveland.oh.us, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.